



RETURN POLICY

Defective/Warranty Returns

To obtain authorization to return a defective product for credit or replacement, please e-mail us within 7 days of purchase. Returns for credit must be made within 30 days of the purchase date.

For warranty claim transactions, please obtain return authorization via e-mail prior to returning the product within 7 days of the claim.

Shipping costs will be reimbursed for defective products. Shipping costs will be reimbursed for warranty claims provided the claim meets the criteria of SIPRA Corp.'s applicable limited warranty.

Non-Defective Returns

Non-defective product returned for credit or refund will incur a 20% restocking fee. Non-defective returns must be returned within 30 days of purchase and the product must be in resalable condition. Shipping will not be refunded on non-defective product returns.

Refused Shipments of Non-defective Product

If a shipment is refused on non-defective product, the product will be returned and refunded/credited less a 20% restocking fee. Shipping will not be refunded on refused shipments of non-defective product.

Refused Shipments of Defective/Damaged Product

If a shipment is refused because of defect or damage, please contact SIPRA Corp. and/or your sales representative immediately at 1-888-775-5543.

Product damaged during shipment is covered by the shipper. If product is received damaged during shipping, please contact our office within 7 days of the date of shipment of your order, and a claim will be processed immediately.

Contact Information

SIPRA Corp.
2640 N. Renn Ave.
Fresno, CA 93727
1-888-775-5543
INFO@sipracorp.com